



SUPPORT FOR FAMILIES OF CHILDREN WITH DISABILITIES

A support and resource organization providing services for families of children with disabilities

Job Announcement

Position: Family Voices of California Outreach Education Project Manager

Hours: Full Time

Salary: DOE + benefits

Position Available: Now

Position Description: Family Voices of California (FVCA) and the Department of Health Care Services (DHCS) have partnered to bring outreach and education to the 21 counties that have implemented the Whole Child Model (WCM), a new way of administering California Children's Services (CCS) in 21 counties. FVCA is seeking an Outreach & Education Manager to train families and professionals, act as a liaison between CCS families, managed care plans, and DHCS, and to elevate the family perspective at various stakeholder groups related to CCS & the WCM.

THIS IS NOT AN ENTRY LEVEL POSITION.

Qualifications and Skills Required:

- Strong understanding of health insurance for children with special needs, California Children's Services, MediCal, and other systems for children with special health care needs
- Family-centered orientation
- Personal experience as a family member of a child with special health care needs or demonstrated commitment
- Ability to work independently and take initiative
- Working knowledge of Microsoft Office suite, including PowerPoint
- Comfortable speaking to groups
- Ability to travel within state
- Ability to establish and maintain rapport with a network of agencies, county programs, and State Department management
- Conduct in-person trainings in counties across the state
- Conduct webinars
- Ability to cater outreach & education to diverse audiences
- Participate and contribute family perspective at CCS- and WCM-related collaboratives
- Design & create family-friendly fact sheets, resources, guides, etc.
- Staff Whole Child Model Phonenumber & inbox and respond to incoming concerns
- Submit monthly, quarterly reports to DHCS

Please send cover letter and resume to: Executive Director, jobs@supportforfamilies.org

Please no phone calls.

Family Voices of California (FVCA) is a collaborative of locally-based parent-run centers working to ensure quality health care for CYSHCN throughout California. FVCA is the California chapter of Family Voices, a national organization working to improve health care for CYSHCN.

Support for Families of Children with Disabilities is an Equal Opportunity Employer.